

## Ongoing Support Contracts

Investing in disaster recovery and business continuity planning is a commitment of time and money. Once a plan is established and embedded into an organisation, there are ongoing requirements for plan maintenance. This is where Standby can assist. With an ongoing Plan Support Contract, essentially Standby becomes your BCP and DRP Manager.

Standby offers the following services:

- Plan updating
- Plan testing
- Personnel workshops and training
- Awareness programs.

These can be carried out at various intervals during the calendar year.

## Advantages of using Standby

The main benefits of using Standby include:

- Fulltime personnel would not need to be employed to maintain documents
- ✓ A collectively a broader level of knowledge and experience than an individual person
- Plans would be updated on a regular basis
- Plans will incorporate the latest trends in BCP and DRP
- ✓ Add to the existing plans new methodology or information gleaned from research
- ✓ Standby would assign a senior consultant to your plan
- Assigned Client Service Manager
- ✓ Added benefit of input from multiple consultants
- Training and awareness programs
- ✓ Guidance and advice on business processes

## Want to know more?

Please contact us.

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- If required, produce reports to the Board advising on the status of business continuity planning and testing within the organisation
- ✓ In the event of a disaster, Standby would be on hand to assist.

Standby keeps abreast of industry standards and requirements of Central Banks, BASEL II as well as the current BCP and DR standards and trends.

Ongoing support from Standby will help protect your investment in BC and DR planning and will prevent your plan from becoming stale, invalid or unusable.

Our experience indicates initial foundation of a plan need reiteration and enhancement. It is necessary for a plan to mature and become resilient. With an ongoing support contract Standby has a commitment to enhancing and improving documents.

